

FAIRFIELD MEDICAL PRACTICE NEWSLETTER

Newsletter Date: September 2007



Doctors Telephone Advice Line

One of the doctors is available to advise on medical subjects between 9.00-9.30am each morning and 2.00-2.10pm each afternoon.

The doctors telephone advice line can be used for example:-

Not sure if you need an appointment?

Simply want advice from the doctor?

Need reassurance about home remedies?

Wish to find out which health professional eg nurse or doctor, would be best placed to help?

Uncertain about prescribed medication?

Tablets or sick line (or Med 4) run out, and don't know if you need to see the doctor or not?

If you require to speak to the duty doctor please telephone the surgery on 01463 713939 between the hours stated.



Nurse Advice Line

We also offer this facility for you to speak to our nurses on the telephone. The service is available daily Monday to Friday.

You can call the nurses between 11.00am-11.10am Monday to Friday by telephoning the surgery on 01463 713939.

The nurses telephone advice line can be used for consultations that do not require face to face contact.

Health Visitor—Maureen Davidson

Health visitor services in Inverness have changed. All health visitors are now based at Rowan House, 39-41 Harbour Road, Longman, Inverness.

Maureen is now the Health Visitor for our families living in Merkinch, Carse, South Kessock and between the river and Kenneth Street. Please contact her here on 01463 715574.

For instance if a child, who is registered with our practice but has an address in Culloden, that child would be seen by another Health Visitor. Maureen still has Health Visitor clinics at the surgery on a Tuesday morning, Wednesday afternoon and a Thursday morning. This may change in the future.

New GP Registrar

We are delighted to announce that we have a GP Registrar who started with us in August 2007.

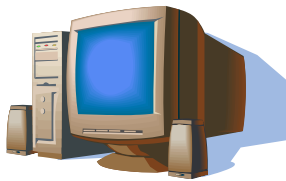
Our GP Registrar is Dr Claire Robertson.

What is a GP Registrar, I hear you ask.

Well the definition is—A fully registered medical practitioner who is being trained in general practice under an arrangement approved by the Secretary of State.

GP Registrar is based in an approved training practice under supervision.

At the end of the GP Registrar training year they sit the RCGP examination.



Paperlite Practice

Fairfield has moved into the future.

We are now a paperlite practice.

This means when you see the GP, the consultation is recorded onto the computer system.

In the future we should also be able to scan hospital letters and results straight into your medical record.

No medical records will be in the consultation room unless the GP requires them for test results.



New Receptionist

Fairfield Medical Practice would like to welcome Mhairi Stewart to the administration team.

Mhairi has been with the practice for a few months now.

NHS 24

If you require medical care after 6pm or at weekends, NHS 24 and out of hours centres will be able to access your ECS (Emergency Care Summary) records. This will tell the clinicians which drugs you are taking, all medications prescribed within the past year and whether you have had any adverse reactions. If you would like to see your ECS, please ask for a print out at reception. This service will soon be available in A & E and in all areas of Scotland. If you do not wish to have an ECS record, please inform the Practice Manager.

Patient Participation Group

The aims and objectives of the PPG are as follows:-

We shall try to improve the services in place within the practice, and offer to help with investigation towards possible new services that we could offer to the patients of Fairfield.

We aim to improve the distribution of information on Health Care, and updates on general/new information relevant to patients.

We aim to give everybody a voice, to be heard and listened to, and wherever possible act upon their views.

To become a “family friendly” practice and to assist where possible, with medical problems that are encountered within a family unit.

We endeavour to develop a positive and good working relationship with all patients and members of staff within the surgery.

Fairfield Patient Participation Group would welcome any new members.

If you would like to get involved please contact Lynn Forbes at the surgery on 01463 713939.

We would like to encourage a variety of people to join us - young, elderly, parents of young children — especially if you have good ideas and would like to share them with others!

An enthusiastic band of genteel walkers meet on the 1st Tuesday of each month (please check with Lynn at Fairfield for the dates).

The PPG walks for 2007 have been completed. We will re-start our walks in April / May 2008.

If you would like to get involved with the walking group please contact Lynn at Fairfield on 01463 713939.

Beware!!

There is danger when you are out and about so follow these simple rules:-

Be aware of your surroundings

Be safe and secure don't be in doubt

Secure your belongings

Keep cash hidden away

Be positive and alert

And most of all—enjoy your day.

